

GP Connect Integrated and Urgent Care Service - NHS 111

GP Connect Appointment Management and Clinical Record Access within Integrated Urgent Care Service NHS 111, Yorkshire Ambulance Service	
What is it	<p>We have agreed with NHS 111 that when you ring them for medical advice, the NHS 111 Clinicians who speaks with you will be able to see a view of your GP health record, if you give your permission for them to view it at the time of the call.</p> <p>At the end of the call should you require an appointment at our Practice then the NHS 111 call handler or clinician will be able to immediately book you an appointment in the Practice.</p>
Data Controller	Junction Surgery Ltd
Purpose	<p>Having access to your health record will mean the NHS 111 Clinician will have a greater understanding of your medical history and health needs so that they can choose a course of action that is right for you.</p> <p>This may include booking a GP appointment directly with our Practice, should you require one. This means you won't have to make another phone call to get your GP appointment and the NHS 111 call handler or clinician will be able to do this on your behalf.</p>
Lawful basis	<p>The legal basis for processing your personal information under the General Data Protection Regulation is:</p> <p>Article 6(1)(e) Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller; and</p> <p>Article 9(2)(h) Processing is necessary for the purposes of preventative or occupational medicine, for assessing the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or management of health or social care systems and services on the basis of Union or Member State law or a contract with a health professional.</p>
Type of information used	Information that identifies you such as your name, address and date of birth along with your medical history.
Who we will share the information with (recipients)	<p>Your GP health record will only be accessible to view by the NHS 111 Clinician who you speak with.</p> <p>The NHS 111 Call Handler is able to book you an appointment at the Practice. They will not be able to see your GP health record.</p>
Do we use any processors	No
How we collect (the source) and use the information	Your GP health record is updated by us every time you attend the Practice to see a member of the clinical team.
How long we will keep the information	The NHS 111 Clinician can only see a view of the GP health record. Your GP health record is kept by us in line with the Records Management Code of Practice for Health and Social Care 2016 retention schedule. This sets out that GP Patient Records should be retained for the life of the patient plus at least ten years after death.
Your Rights	<p>With regards to the data protection law you have the right:</p> <ul style="list-style-type: none"> • To be informed about the processing of your information (this notice) • Of access to the information held about you • To have the information corrected in the event that it is inaccurate • To restrict or stop processing • To object to it being processed or used • Not to be subject automated decision-taking or profiling • To be notified of data breaches